



Advocating for Your Benefits Support Needs

Discover How Charlie Can Help You Today!

Charlie's personalized benefits support provides a team of dedicated advocates to help you and your covered family members maximize your benefits, alleviating the overwhelming process of navigating the complex world of employee benefits.

A Line of Support at Your Fingertips

At Charlie, our team of licensed experts are available to answer benefit questions you may have, from:

- + Medical, Dental and Vision
- + Voluntary Benefits, Life & Disability
- + HSAs, FSAs & EAPs
- + And more!



Let us help!

Ask Charlie Advocacy Center

M-F 8AM to 6PM CST

EMAIL: GDPS.AskCharlie@imacorp.com

PHONE: [844-933-9968](tel:844-933-9968)

Our Benefits Experts

- + Explain the value and functionality of your benefits
- + Help locate in-network providers
- + Navigate your billing issues and assist in resolving insurance claims
- + Facilitate your pre-authorizations and support appeal options

...and other benefits-related concerns!

This material is for general information only and should not be considered as a substitute for legal, medical, tax and/or actuarial advice. Contact the appropriate professional counsel for such matters. These materials are not exhaustive and are subject to possible changes in applicable laws, rules, and regulations and their interpretations.

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