

The Public Health Emergency ends May 11, 2023. Learn what this means for you and your employees.

Since the start of the pandemic, we've been here to support you and your employees.

We value your business and remain committed to transitioning our COVID-19 related policies to align with current processes, creating a consistent standard of care for our members that promote whole health.

We continue to work closely with all stakeholders, including state and federal partners.

For more information about local mandates related to the Public Health Emergency (PHE), visit your state government website.

| Benefit | During the PHE | After the PHE State Mandates Apply |
|--|---|---|
| Lab Administered COVID-19 Test | No member cost share | Covered but member cost share applies |
| OTC At-home COVID-19 Test Kit* | No member cost share; no physicians order needed | Not covered |
| COVID-19 Vaccines & Boosters* | No member cost share | INN reimbursement without cost sharing, OON reimbursement with cost share for providers or pharmacies |
| COVID-19 Treatment | Member cost share applies to both INN and OON | Cost share applies to both INN and OON |
| Antiviral Agents & Monoclonal Antibodies* | Oral antivirals are covered using U.S. government funded supply | U.S. government will cover until its supply runs out, then defaults to coverage under pharmacy |
| Telehealth (Virtual Care) | When billed with a COVID-19 indicator, Audio & Visual will be covered at no member cost share | Audio & Visual covered at current benefit level of client |

*Applies to medical and pharmacy.